

2014 Learners' Perceptions Survey

(Physician Resident, Fellow, or Medical Student only)

This is a confidential survey.

Why take the survey?

We value and need your input! The information you provide will help us to improve the educational experience for you and your fellow trainees at your VA facility. Please take the time to complete this survey. **Survey completion time averages 15 minutes.** Thank you!

OMB Control Number 2900-0691 Estimated Burden: 15 minutes Expiration date: 1/31/2010 (Extended) Public Reporting Burden Statement
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The Paperwork Reduction Act of 1995 requires us to notify you that this information collection is in accordance with the clearance requirements of section 3507 of the Paperwork Reduction Act of 1995. The public reporting burden for this collection of information is estimated to **average 15 minutes** per response. No person will be penalized for failing to furnish this information if it does not display a currently valid OMB control number. The collection of information is sponsored by the Department of Veterans Affairs (VA). The results of the survey will be used to improve the clinical training that takes place at VA medical centers. Response to this survey is voluntary and failure to respond will have no effect on your future employment or any claim you may file with the Department of Veterans Affairs.

If you have any questions about how to complete the survey, contact oaalpsurvey@va.gov.

Please select the VA facility where you had your most recent clinical training experience on or after July 1, 2013.

[drop down list]

1. *{if Medical School or Physician Residency / Fellowship Program}*. What is the specialty of your CURRENT or MOST RECENT clinical physician training program at the VA medical facility you identified for this survey?

MEDICAL STUDENT	Internal Medicine / Emergency Medicine	Pulmonary Disease
Addiction Psychiatry	Internal Medicine - Chief Resident	Pulmonary Disease and Critical Care Medicine
Allergy and Immunology	Interventional Cardiology	Radiation Oncology
Anesthesiology	Medical Genetics	Radiology – Diagnostic
Cardiovascular Disease	Med. Toxicology - Emergency Medicine	Rheumatology
Clinical Cardiac Electrophysiology	Medical Toxicology - Preventive Medicine	Sleep Medicine
Clinical Neurophysiology	Nephrology	Spinal Cord Injury Medicine
Colon and Rectal Surgery	Neurological Surgery	Sports Medicine - Emergency Medicine
Critical Care Medicine - Anesthesiology	Neurology	Sports Medicine - Family Medicine
Critical Care Medicine - Internal Medicine	Neuroradiology	Sports Medicine - Internal Medicine
Dermatology	Nuclear Medicine	Sports Medicine - Physical Medicine and Rehabilitation
Dermatopathology	Nuclear Radiology	Surgery - General
Emergency Medicine	Obstetrics and Gynecology	Surgical Critical Care
Endocrinology, Diabetes, and Metabolism	Oncology	Thoracic Surgery
Endovascular Surgical Neuroradiology	Ophthalmology	Thoracic Surgery - Integrated
Family Medicine	Orthopaedic Surgery	Transitional Year
Forensic Psychiatry	Otolaryngology	Transplant Hepatology
Gastroenterology	Pain Medicine	Urology
Geriatric Medicine - Family Medicine	Pathology - Anatomic and Clinical	Vascular and Interventional Radiology
Geriatric Medicine - Internal Medicine	Physical Medicine and Rehabilitation	Vascular Surgery
Geriatric Psychiatry	Plastic Surgery	Vascular Surgery - Integrated
Hematology	Plastic Surgery - Integrated	Other
Hematology and Oncology	Preventive Medicine	
Hospice and Palliative Medicine	Procedural Dermatology	
Infectious Disease	Psychiatry	
Internal Medicine	Psychosomatic Medicine - Psychiatry	

2. *{if Medical School or Physician Residency / Fellowship Program}*. What is the level of your CURRENT or MOST RECENT clinical physician training program?

Medical Student - 1 st year	Residency or Fellowship - PGY1
Medical Student - 2 nd year	Residency or Fellowship - PGY2
Medical Student - 3 rd year	Residency or Fellowship - PGY3
Medical Student - 4 th year	Residency or Fellowship - PGY4
	Residency or Fellowship - PGY5
	Residency or Fellowship - PGY6
	Residency or Fellowship - PGY7
	Residency or Fellowship - PGY8
	Residency or Fellowship - PGY9

3. If you are in a VA ADVANCED FELLOWSHIP PROGRAM - Please indicate from the list below your CURRENT training program at the VA medical facility you identified for this survey.

NOT APPLICABLE

Advanced Geriatrics

Dental Research

Geriatric Neurology

Health Services Research and Development

Health Systems Engineering (1 year practitioner track)

Health Systems Engineering (2 year research track)

Medical Informatics

Mental Illness Research and Treatment (Advanced Psychiatry)

Mental Illness Research and Treatment (Advanced Psychology)

Multiple Sclerosis

Parkinson's Disease (PADRECC)

Patient Safety

Polytrauma / Traumatic Brain Injury Rehabilitation (1 year clinical track)

Polytrauma / Traumatic Brain Injury Rehabilitation (2 year research track)

Psychiatric Research / Neurosciences

Quality Scholars

The Robert Wood Johnson (RWJ) Clinical Scholars

Simulation

Spinal Cord Injury Research

War Related and Unexplained Illness

Women's Health

Other

4. Are you rotating at this facility now?

☐ Yes

☐ No

5. What PERCENT of the time in your CURRENT clinical training program / experience has been spent at THIS VA facility?

_____ %

6. Please rate your satisfaction with your CLINICAL FACULTY / PRECEPTORS at the VA facility in the following areas. Please check one box for each line below, including overall satisfaction.

	Very Satisfied	Somewhat Satisfied	Neither Satisfied nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied	Not Applicable
a. Clinical skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Teaching ability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Interest in teaching	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Research mentoring	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Accessibility / Availability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Approachability / Openness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Timeliness of feedback	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Fairness in evaluation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. Being role models	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j. Mentoring by faculty	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
k. Patient-oriented	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
l. Quality of faculty	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
m. Evidence-based clinical practice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
n. OVERALL SATISFACTION WITH YOUR CLINICAL FACULTY / PRECEPTORS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. Please rate your satisfaction with the LEARNING ENVIRONMENT at the VA facility in the following areas. Please check one box for each line below, including overall satisfaction.

	Very Satisfied	Somewhat Satisfied	Neither Satisfied nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied	Not Applicable
a. Time working with patients	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Degree of supervision	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Degree of autonomy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Amount of non-educational ("scut") work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Interdisciplinary approach	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Preparation for clinical practice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Preparation for future training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Preparation for business aspects of clinical practice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. Time for learning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j. Access to specialty expertise	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
k. Teaching conferences	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
l. Quality of care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
m. Culture of patient safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
n. Spectrum of patient problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
o. Diversity of patients	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
p. OVERALL SATISFACTION WITH THE LEARNING ENVIRONMENT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. Please rate your satisfaction with the WORKING ENVIRONMENT at the VA facility in the following areas. Please check one box for each line below, including overall satisfaction.

	Very Satisfied	Somewhat Satisfied	Neither Satisfied nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied	Not Applicable
a. Ancillary / support staff morale	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Laboratory services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Radiology services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Ancillary / support staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Call Schedule	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Computerized Patient Record System	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Access to online journals, resources, references	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Computer access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. Workspace	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j. OVERALL SATISFACTION WITH THE WORKING ENVIRONMENT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. Please rate your satisfaction with the PHYSICAL ENVIRONMENT at the VA facility in the following areas. Please check one box for each line below, including overall satisfaction.

	Very Satisfied	Somewhat Satisfied	Neither Satisfied nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied	Not Applicable
a. Convenience of facility location	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Personal safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Availability of needed equipment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Facility maintenance / upkeep	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Facility cleanliness / housekeeping	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Call rooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Availability of food at the medical center when on call	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. OVERALL SATISFACTION WITH THE PHYSICAL ENVIRONMENT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. Please rate your satisfaction with YOUR PERSONAL EXPERIENCE at the VA facility in the following areas. Please check one box for each line below, including overall satisfaction.

	Very Satisfied	Somewhat Satisfied	Neither Satisfied nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied	Not Applicable
a. Personal reward from work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Balance of personal and professional life	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Level of job stress	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Level of fatigue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Continuity of relationship with patients	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Ownership / personal responsibility for your patients' care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Enhancement of your clinical knowledge and skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. OVERALL SATISFACTION WITH YOUR PERSONAL EXPERIENCE	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. Please rate your satisfaction with the CLINICAL ENVIRONMENT at the VA facility in the following areas. Please check one box for each line below, including overall satisfaction.

	Very Satisfied	Somewhat Satisfied	Neither Satisfied nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied	Not Applicable
a. Hours at work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Number of inpatients admitted for your care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Number of outpatients / clinic patients seen	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. How well physicians and nurses work together	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. How well physicians and other clinical staff work together	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Ease of getting patient records	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Backup system for electronic health records	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. OVERALL SATISFACTION WITH THE CLINICAL ENVIRONMENT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. Please rate your satisfaction with the AVAILABILITY & TIMELINESS of STAFF AND SERVICES at the VA facility in the following areas. Please check one box for each line below, including overall satisfaction.

	Very Satisfied	Somewhat Satisfied	Neither Satisfied nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied	Not Applicable
a. Attending / supervisory staff: weekdays	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Attending / supervisory staff: nights and weekends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Outpatient nursing staff: weekdays	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Inpatient nursing staff: weekdays	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Inpatient nursing staff: nights and weekends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Ancillary / support staff: weekdays	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Ancillary / support staff: nights and weekends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Pharmacy services: weekdays	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. Pharmacy services: nights and weekends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j. Radiology services: weekdays	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
k. Radiology services: nights and weekends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
l. Laboratory services: weekdays	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
m. Laboratory services: nights and weekends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
n. OVERALL SATISFACTION WITH THE AVAILABILITY AND TIMELINESS OF STAFF AND SERVICES	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. Please rate your satisfaction in the following areas with the QUALITY of STAFF & SERVICES when available at the VA facility. Please check one box for each line below, including overall satisfaction.

	Very Satisfied	Somewhat Satisfied	Neither Satisfied nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied	Not Applicable
a. Attending / supervisory staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Nursing staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Ancillary / support staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Pharmacy services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Radiology services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Laboratory services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. OVERALL SATISFACTION WITH THE QUALITY OF STAFF AND SERVICES	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. Please rate your satisfaction with the following SYSTEMS AND PROCESSES dealing with medical errors at the VA facility in the following areas. Please check one box for each line below, including overall satisfaction.

	Very Satisfied	Somewhat Satisfied	Neither Satisfied nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied	Not Applicable
a. Prevent / reduce medical errors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Assure medication safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Report medical / medication errors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Assure confidentiality of error reporting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Facilitate discussion of medical / medication errors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Facilitate analysis of medical / medication errors as a learning experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. OVERALL SATISFACTION WITH SYSTEMS AND PROCESSES DEALING WITH MEDICAL ERRORS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15a.	What level of patient care quality did you expect to find at the VA facility BEFORE starting your VA training experience?	Excellent o	Very Good o	Good o	Fair o	Poor o	
15b.	How do you rate the quality of patient care at the VA facility NOW, based on your actual experience?	Excellent o	Very Good o	Good o	Fair o	Poor o	
16.	Thinking about your MOST RECENT VA CLINICAL EXPERIENCE, please rate your level of agreement with the following statements:						
		Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Not Applicable
a.	Members of the clinical team of which I was a part are able to bring up problems and tough issues	o	o	o	o	o	o
b.	I feel free to question the decisions or actions of those with more authority	o	o	o	o	o	o

17. Thinking about your MOST RECENT VA CLINICAL EXPERIENCE, please rate your level of agreement with the following statements:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Unable to Judge
a. Patients and families are engaged with clinicians in collaborative goal setting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Patient transitions from one level of care to another, such as hospital discharge, are well-coordinated	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Patients and families are listened to, respected, and treated as partners in care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Families are actively involved in care planning and transitions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Web portals provide specific health-related, patient education resources for patients and families	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Clinicians use e-mail to communicate with patients and families	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Clinicians use telemedicine or telehealth technology to evaluate or interact with patients or other practitioners who are off-site	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Other than e-mail or telemedicine / telehealth, clinicians use additional electronic means of communicating with patients	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. Educational materials are routinely provided to patients and families	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j. Assistance is provided for patients who have difficulty accessing health care services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
k. Patients have access to their health records	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
l. Environment encourages family presence	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
m. Families are treated as members of the treatment team	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
n. I follow a defined panel of patients longitudinally	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
o. Patients or cohorts of patients with chronic disease are identified who might benefit from additional intervention or coordination of care between clinic visits	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
p. For patients with chronic disease such as diabetes or mental illness, I review lists of patients in order to identify and better manage patients not meeting treatment goals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
q. Practitioners from different settings (inpatient, outpatient, and extended care) communicate with me about my patients and their transitions from one level of care to another, such as hospital discharge	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
r. OVERALL, VA PRACITITIONERS PROVIDE PATIENT AND FAMILY CENTERED CARE	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Very Satisfied	Somewhat Satisfied	Neither Satisfied nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied	Unable to Judge
18. Thinking about your MOST RECENT VA CLINICAL EXPERIENCE, please rate your OVERALL SATISFACTION with PATIENT AND FAMILY CENTERED CARE at the VA.	o	o	o	o	o	o

19. Thinking about your MOST RECENT VA CLINICAL EXPERIENCE, please rate your level of agreement with the following statements:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
I participate regularly in team meetings (formal or informal) with members of different professions to:					
a. discuss and coordinate care of patients	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. discuss performance improvement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. discuss clinical operational issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Practitioners from different settings (inpatient, outpatient, extended care) communicate with me about my patients and their transitions from one level of care to another, such as hospital discharge	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
VA Staff work well together among:					
e. primary and specialty care practitioners	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. physicians and nurses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. physicians and other health professionals (e.g., optometry, pharmacy, podiatry, psychology, rehabilitation, social work)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. nurses and other health professionals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. clinical and administrative support staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j. OVERALL, VA PRACTITIONERS PROVIDE INTERPROFESSIONAL TEAM CARE	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

20. Thinking about your MOST RECENT VA CLINICAL EXPERIENCE, please rate your OVERALL SATISFACTION with INTERPROFESSIONAL TEAM CARE at your VA.
- | | Very Satisfied | Somewhat Satisfied | Neither Satisfied nor Dissatisfied | Somewhat Dissatisfied | Very Dissatisfied |
|--|-----------------------|-----------------------|------------------------------------|-----------------------|-----------------------|
| | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

21. Approximately what percent of the patients you see in an average WEEK, at the VA facility, fall into each of the following categories?

	Less than 10%	10-24%	25-49%	50-74%	75-89%	90-100%
a. Age 65 or older	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Female gender	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Chronic mental illness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Chronic medical illness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Multiple medical illnesses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Alcohol / substance dependent	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Low income / socioeconomic status	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Lack of social / family support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

22. Based on your experience to date, if you had a choice, how likely would you be to CHOOSE THIS TRAINING EXPERIENCE AGAIN?

- ☐ Definitely **would** choose this clinical experience again
- ☐ Probably **would** choose this clinical experience again
- ☐ Probably **would not** choose this clinical experience again
- ☐ Definitely **would not** choose this clinical experience again

- | | | | | | | |
|-----|--|------------------------|---------------------------|-------------------------------|---------------------------|------------------------|
| 23. | BEFORE this clinical training experience, how likely were you to consider a future employment opportunity at a VA medical facility? | Very Likely
o | Somewhat Likely
o | Had Not Thought About It
o | Somewhat Unlikely
o | Very Unlikely
o |
| 24. | AS A RESULT of this VA clinical training experience, how likely would you be to consider a future employment opportunity at a VA medical facility? | A Lot More Likely
o | Somewhat More Likely
o | No Difference
o | Somewhat Less Likely
o | A Lot Less Likely
o |
25. What is your gender?
☐ Male
☐ Female
26. In what year did you / will you graduate from medical school?
27. Did you / will you graduate from a medical school in the United States?
☐ Yes
☐ No
28. Are you currently on Active Duty in the military?
☐ Yes
☐ No

CERTIFICATE OF COMPLETION

***This respondent has successfully completed the
VHA's Learners' Perceptions Survey***

*Your participation in this survey provides
valuable information to help improve the
learning experience of clinical health professionals at the
Department of Veterans Affairs.*

